

## Setting Up of Store for Counting

### About the company

With 220 retail stores in India, the client is a major retailer in India. All the stores had a Walmart based solution for Physical Inventory counting process. Due to the demerger, all store operations became manual and the client required a Client based RF integrated SAP solution which would maximize the performance of the physical wall to wall counting process.

### Business objectives

To study the arrangement of stock in the store and identify key levers of improvements, quantify the benefits and recommend a roadmap for improvement.

### Business complexities

- Manual process of sectioning and zoning in store.
- Stock replenishment logic was sub-optimal
- Snapshot of past inventory was not accurately captured.
- Counters were manually assigned to sections.

### Project highlights

- Upload of item master into all HHTs used for counting in that store.
- Custom report for zones and capture of sections and zoning in the store assigned to each zone in the store.
- Deletion of previously created PIDs for the store and creation of new PIDs for the entire store on the day of counting.(with a report on the number of PIDs closed and the number of items included in the new PIDs)
- Zone updation and counter assignment done automatically in the system.

### Value delivered to the client

- Snapshot of Available Inventory effectively captured in the system before PI counting process begins.
- Custom reporting on zones and sections created by the store manager in order to identify sections not counted efficiently.
- Better visibility in system in case of inaccurate assignment of sections to zones in the store.